



Parents and Carers as Partners Policy

At Ribbons Preschool we welcome all parents* as partners and support a two-way sharing of information that helps establish trust and understanding. We are committed to supporting parents in an open and sensitive manner and include them as an integral part of the care and early learning team within the preschool. Working together ensures we can meet the individual needs of the family and child and provide the highest quality of care and education.

The key worker system supports engagement with all parents and we use strategies to ensure that all parents can contribute to their child's learning and development. We ask parents to contribute to initial assessments of children's starting points on entry and they are kept well informed about their children's progress. We encourage parents to support and share information about their children's learning and development at home and the key worker seeks to engage them in guiding their child's development at home too. The key worker system ensures all practitioners use effective, targeted strategies and interventions to support learning that match most children's individual needs.

Our policy is to:

- Recognise and support parents as their child's first and most important educators and to welcome them into the life of the preschool
- Generate confidence and encourage parents to trust their own instincts and judgement regarding their own child
- Welcome all parents into the preschool at any time and provide an area where parents can speak confidentially with us as required.
- Welcome nursing mothers. The preschool will make available a private area whenever needed to offer space and privacy to nursing mothers
- Ensure preschool documentation and communications are provided in different and accessible formats to suit each parent's needs, e.g. Braille, multi-lingual, electronic communications
- Ensure that all parents are aware of the preschool's policies and procedures. A detailed parent prospectus will be provided and our full policy documents will be available to parents at all times **in [*specify place in the preschool*]/**on the preschool website
- Maintain regular contact with parents to help us to build a secure and beneficial working relationship for their children
- Support parents in their own continuing education and personal development including helping them to develop their parenting skills and inform them of relevant conferences, workshops and training, where required
- Create opportunities for parents to talk to other adults in a secure and supportive environment through such activities as open days, parents' evenings and a parents' forum
- Inform parents about the range and type of activities and experiences provided for children, the daily routines of the setting, the types of food and drinks provided for children and events through *regularly distributed newsletters/*the preschool website
- Operate a key worker system to enable parents to establish a close working relationship with a named practitioner and to support two-way information sharing about each child's individual needs, both in preschool and at home. When a new child starts preschool, the parents are given the name of their key worker and an explanation of the key worker role. This information is updated as the child transitions through the setting

- Inform parents on a regular basis about their child's progress and involve them in shared record keeping. Parents' evenings are held at least twice a year. The preschool consults with parents about the times of meetings to avoid excluding anyone
- Actively encourage parents to contribute to children's learning through sharing observations, interests and experiences from home. This may be verbally, sharing photographs or in written form
- Agree the best communication method with parents e.g. email, face-to-face, telephone and share information about the child's day, e.g. food eaten, activities, sleep times etc. Consider and discuss all suggestions from parents concerning the care and early learning of their child and preschool operation
- Provide opportunities and support for all parents to contribute their own skills, knowledge and interests to the activities of the preschool, including signposting to relevant services, agencies and training opportunities
- Inform all parents of the systems for registering queries, compliments, complaints or suggestions, and to check that these systems are understood by parents.
- Make sure all parents have access to our written complaints procedure
- Share information about the curriculum for Wales, specifically the Curriculum for funded non-maintained preschool settings, young children's learning in the preschool, how parents can further support learning at home and where they can access further information
- Provide a written contract between the parent(s) and the preschool regarding conditions of acceptance and arrangements for payment
- Respect the family's religious and cultural backgrounds and beliefs and accommodate any special requirements wherever possible and practical to do so
- Inform parents how the preschool supports children with special educational needs and disabilities
- Find out the needs and expectations of parents. We will do this through regular feedback via questionnaires, suggestion system and encouraging parents to review working practices. We will evaluate any responses and use these to inform our annual quality of care review, promote preschool practice, policy and staff development
- Following a review of the quality of care, we will prepare a report within 28 days. A copy of the report in an appropriate format will be made available to parents when requested.

* For the purpose of this publication the term 'parents' will be used to describe all types of primary caregivers, such as biological and adoptive parents, foster carers and guardians

This policy was adopted on: 23.08.19

This policy was amended on: 09.01.2020

Signed on behalf of the preschool: K.Watkins-Freeman

Date for review: 09.01.2021

Policy reviewed:09.01.2021

Date for review: 09.01.2022

Policy reviewed:09.01.2022

Date for review: 09.01.2023

Policy reviewed:20.09.2023

Date for review: 20.09.2024